



SOUTHWEST REGIONAL WATER DISTRICT

Utility Cloud partners with Southwest Regional Water District & Ohio EPA to allow electronic logbooks



Southwest Regional Water District became the first Utility in Ohio to be granted permission from the OEPA to use electronic bench sheets to manage their operations.

The Challenge

Each state's legislation may be different when it comes to what can be maintained as a system of record. In Ohio, laws did not explicitly state that digital records could be used, so utilities were required to use outdated paper-based processes. Paper processes also hinder efficiency and can compromise accuracy of the data coming in from the field.

[Southwest Regional Water District](#) in Hamilton, Ohio put in a petition to have the legislation changed, and Utility Cloud partnered with them to help get it passed. Together, the two presented Utility Cloud's platform to Ohio EPA (OEPA) representatives.

Goals for the Meeting

- Allow OEPA the opportunity to view and assess how the Utility Cloud platform could be used as the system of record.
- Demonstrate how utilities leverage Utility Cloud to assist in managing assets, operations, and compliance initiatives.
- Ensure Utility Cloud could operate within the OEPA's compliance standards for reporting and compliance initiatives





Utility Cloud has since helped Southwest Regional save time on generating reports and also provides visibility into their operational data.

Key Features OEPA & Southwest Regional Water District Cared About

- **Audit Trail** – track any changes made to asset attributes or workflows providing a thorough log of every activity
- **Asset Details** – store attributes, work history, documents, or any file type on the asset digitally – accessible to the field or office
- **Triggers** – Automate alerts, follow up actions, and maintenance work orders
- **Security Rights** – Restrict editing privileges to ensure data integrity
- **Google Reports / Excel Add-In** – Automatically generate PDF reports in-line with state regulations.

The Solution

Southwest Regional Water District became the **first** Utility in Ohio to be granted permission from OEPA to use electronic bench sheets to manage their operations. They can now fully migrate away from paper documentation and will be using Utility Cloud for all their asset management, operations, and compliance needs. Utility Cloud has since helped Southwest Regional **save time on generating reports** and also provides **visibility into their operational data**.



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